

This document provides important information that you will need both upon arrival and prior to departure. Please pay special attention to noise requirements, departure requirements related to garbage, heating and hot tub settings.

NOISE: Please note that the hot tub is not to be used between 10 pm and 8 am and noise levels outside after 10 pm must be kept to an absolute minimum. Note; there is seating area in the front yard which may be a better alternative to the back deck. We recommend no outside activities after 11pm (retired Neighbors next door Ade & Lucy).

ARRIVAL INFORMATION AND EQUIPMENT OPERATION

Check In/ Check out times

Check in time is; 3:00 PM

Check out time is; 11:00 AM

The Housekeeping Service will typically be onsite right at 11:00 AM. This is especially necessary during “back to back” bookings.

Combination Locking Doors

All doors are equipped with special combination based locking systems. Once reservation has been secured; you will be given an access code for all doors. Once you enter the code, the lock will release and provide access. To relock the doors without having to enter the code, simply turn the latch inside the door. The locks will then lock the door every time you depart.

To lock the “Deadbolt” style locks. Press the “Schlage” button, then rotate the deadbolt counter- clockwise. You should then hear the lock engage.

To lock the door on the 2nd floor kitchen (Glass door), you must lift the handle upward (this will engage the bottom deadbolt lock). Then turn the bottom latch/lock upward (Vertical) (This will then lock the door). You should not be able to push down on the handle at this point. To unlock the glass door, simply turn the latch/deadbolt downward (Horizontal position), then lift up on the handle and the lock should automatically disengage.

Parking

There is parking available in the following areas;

- Inside Garage- 2 Spaces. Please proceed carefully as there are support beams within the garage.
- Outside the Garage-Driveway.
- On the left side of the home, there is an additional parking driveway (located near the stairwell)

Heating System

The heating settings are controlled by individual thermostats on each floor. You can change the program and adjust the temperature to suit your comfort. The program will set the daytime temperature to 65 degrees starting at 730 am and will set back to 62 degrees at 10pm.

Hot Tub

Press the jets control several times to cycle through the different jet power settings. Make sure that the jets are off after using the hot tub. If you change the temperature settings, please set at 95 degrees when you leave.

Wireless Internet Network

The **WEP Code** for the wireless network is: 2093660420.

Fireplace

To operate the gas flame control.

1. Locate the fuel control valve on the right side of the fireplace, on the floor. The control "key" is a T shaped key.
2. Turn the key counter clockwise ¼ turn.
3. Ignite the burner with a large match (located in small end table on the right of the fireplace).
4. Once the flame ignites, you can continue to adjust to control key counter clockwise to increase the flame.
5. Be sure to close the valve tightly clockwise to shut off the fireplace.

TV System

The TV systems in the house is a combination of cable TV and internet TV including Pandora (streamed music) and more. The various cable channels information sheet & remotes are located in the same end table (right side of fireplace). The upstairs TV also has a DVR recorder to record any requested shows/movies in advance of viewing. Netflix is already programmed into both T.V's. Simply press the NETFLIX button to activate. You may have to press the button a few times, for the TV to acknowledge your command. The Remote controls are typically located; under the coffee table for the 2nd floor and in the nightstand on the 1st floor.

BBQ

To ignite the BBQ, you must open the fuel line by setting the fuel supply timer. Once the timer opens the fuel line, you must ignite the BBQ using the far right igniter knob. Once that that knob is turned and that burner is ignited, the remaining burners can be ignited.

Chair Pads for Patio Furniture

These are located in the upstairs bedroom closet.

Local Amenities

The nearest grocery store is Raleys. The store is conveniently located approximately 1 mile down the hill, in the Heavenly Shopping Center. In addition, Starbucks, True Value hardware, Movie Cinema, Subway, Bicycle & Ski Rentals and various boutiques shops. With the proximity of the Nevada Border, the Casinos are also available within walking distance. To get to the Beach. Proceed down Rocky Point Rd; go right on Primrose into the rear of the shopping Center. You can then access the boulevard. Once you are on the boulevard, proceed east on Tahoe Blvd toward the Casino, then turn left on Park Ave. Take Park Avenue all the way to the beach. The beach is a privately owned beach, so a fee may be charged during the months- May thru Sept. - to access the beach. Otherwise, the access is generally free.

Hiking

You can hike directly from the back of the property. Simply proceed up the road and you will begin your hike thru the Heavenly Mountain. Try to locate the hidden treasure (Hint: Inspiration Point).

Furnishings (Children)

Please do not allow children to play on or climb on the outside (Carved) Bear (Missy).

Please note the Bear Bench on the 1st Floor, has a bench that is not secured to the carved bear supports. Please exercise caution with children, and do not allow them to stand on or jump off this bench.

Trash Service

Trash Service day is on; Mondays. Please place all trash in the Bear Box. If you have excess trash, please follow these procedures:

- Please place any excess trash out on Monday Morning (No later than 7 AM).
- For departures before or after Monday: During Winter Months (December thru Mar 1), you can leave the trash next to the Bear Box, as the Bears should be hibernating during this time. For any other time, please leave excess trash (Bagged), in the garage and advise me on departure. I will then make arrangements for the trash pickup.

Kitchen Drain

Due the extreme cold conditions in South Lake Tahoe, special care with regards to the Kitchen drains is necessary. Please do not place any "solids", Oil, Potatos, Potato Skins, Beans, etc into the Garbage Disposal or drains. These items can easily plug the drainage system and freeze quickly during the winter seasons. Please place all waste into the Trash Compactor, and run only soapy/waste water, thru the Kitchen drains.

Departure Checklist

1. Remove all trash from house and place in bear proof garbage container.

NOTE: do not leave any garbage outside of this container! (Garbage is collected early on Mondays. If you have any problem related to garbage please call us at 209-471-1885).

2. Leave used beds unmade – this tells the cleaners which beds need laundry service.
3. Load dirty dishes in dishwasher and run. Dishwasher detergent is located under the sink, or in the hallway closet.
4. Check that all doors and windows are locked.
5. Set the temperature on the thermostat to off in the warm season or 50 degrees in the winter.
6. Check that the hot tub cover is closed and temperature set to 95 degrees.
7. Check that the fireplace is completely OFF. (If in doubt, just turn the control key clockwise until it closes fully).
8. Check that the living room TV, receivers are all turned off.
9. Check to make sure all lights are turned off.
10. Leave any garage door opener on the kitchen counter.
11. Please contact John by phone or text on departure (209-471-1885), so we can send the housekeeping service to the house.

We hope you enjoyed your stay in our vacation home and will come back again soon!

John & Karrie ☺